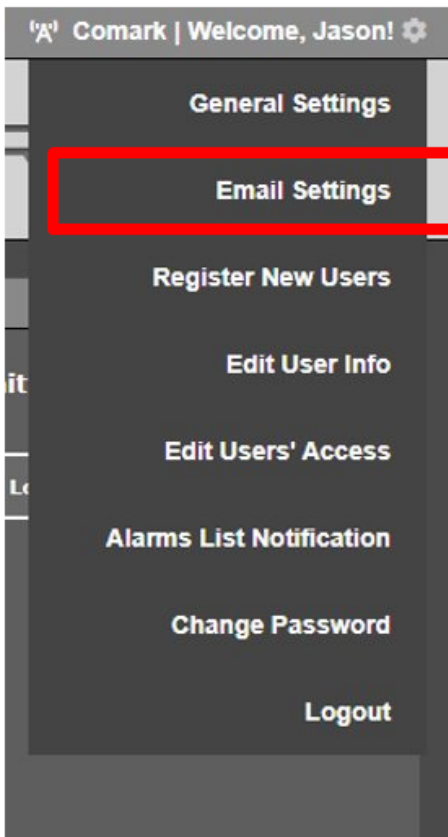


## PARALLAX Email Alerting Changes

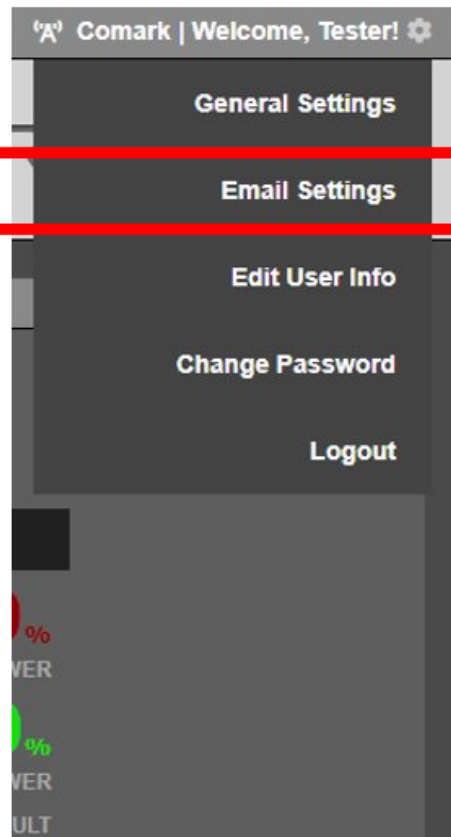
Background: Currently, Comark Parallax users are able to receive alarm alert emails, either via the Comark supplied SendGrid mail service, or via SMTP with the users' personal or corporate mail service.

Effective March 31, 2023, Comark will no longer support the SendGrid option. After that date, users will only be able to receive email alerting with SMTP via their own email service. SMTP setup is accomplished in the Email Settings option from the PWI user menu:

### Administrator Menu



### Standard/Guest Menu



Refer to the picture below for setup:

- 1) Check the box at the top to “Enable SMTP Mail Server”.
- 2) Fill in the remaining fields with the appropriate information for the Parallax transmitters corporate email account.
- 3) Click “Save Settings”.
- 4) Click “Test SMTP Settings” to send a test email. Receipt of the test email confirms setup has been successfully completed.

### Email Settings ✕

**Enable SMTP Mail Server**   
(for internal networks or to defer using SendGrid)

**SMTP Server Name**   
(e.g. smtp.gmail.com, email.domain.com, etc.)

**SMTP Username**   
(e.g. the domain/username, email address, etc.)

**SMTP Password**   
(i.e. the associated password with username)

**SMTP Port (TLS)**   
(default port: 465)

**Enable SSL/TLS Encryption**   
(password-required logins may require SSL/TLS)

**Test Email To Send To**   
(blank = your user email; email = recipient address)

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