

**End of Production and Support Notice for the following IOT transmitters:**  
**DCX Millennium**  
**DCX/IOX (aka. DCX-1 or non-Millennium)**  
**DCX Paragon (MSDC IOT)**



After careful consideration, Hitachi Kokusai Electric Comark LLC (here after referred to as Comark) has ended production of the Broadcast DCX/IOX family of transmitters. Technical and repair support for the Broadcast DCX will continue until July 3, 2020. Comark will continue to provide best effort technical support, exchanges, parts, factory repairs, and field service until that time. There are conditions that led to this decision:

1. The DCX was designed and started production over 25 years ago as the analog IOX transmitter. At that time the IOT was the most efficient and reliable means of producing high RF output power. Over time, solid state devices have increased in output capability and reliability. With comparable power levels being provided by solid state transmitters, such as Comark's Parallax transmitter, there has been limited demand for an IOT product.
2. With the DCX family's assemblies being designed over 25 years ago, many components are being discontinued by their manufacturers. Combined with no longer purchasing in bulk for manufacturing, the cost and lead time of parts has dramatically increased.
3. Because the DCX is a legacy product, devoting resources to redesign of obsolete assemblies is impractical. Also, the cost of redesigned assemblies would not be economical for customers to purchase for a discontinued product.

4. Because of the above reasons, there are no plans for conversion of the DCX Millennium or DCX/IOX transmitters for the upcoming FCC repack.

Reasonable efforts will be made to maintain parts until July 3, 2020. However, prior to that time, some parts or assemblies may no longer be available for either purchase or repairs.

Technical support and parts support will no longer be provided after the repack. This includes requests for documentation (manuals, schematics, drawings, parts list, etc.) and technical assistance.

Customers are encouraged to consider replacement of their DCX transmitter with Comark's new Parallax transmitters (or E-Compact transmitters for lower power levels). Information on the on the new transmitters be found at <http://www.comarktv.com/products/dtv-transmitters>

Please contact a Comark Customer Sales Representative to discuss your requirements and to request a quotation. The Comark Sales Department can be reached at [sales@comarktv.com](mailto:sales@comarktv.com) or 1-800-288-8364.

At Comark, we are constantly striving to improve the satisfaction of both our new and existing customers. Please do not hesitate to contact Comark Customer Service with any questions you may have concerning the contents of this service bulletin.

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