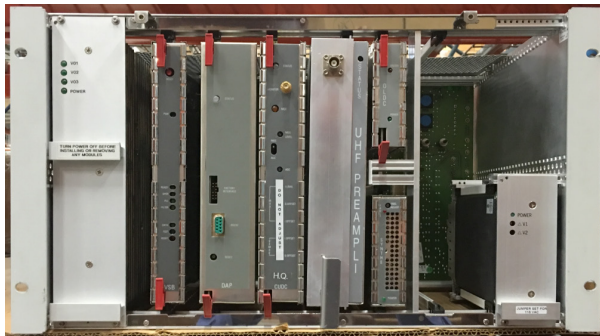


MODAP and ADAPT-IV DTV Exciter Support

After careful consideration, Hitachi Kokusai Electric Comark LLC will end technical and repair support for the MODAP and ADAPT-IV series of Digital TV Exciters on April 28, 2017. Only module level parts will be available for a limited time beyond April 28, 2017.

There are several conditions that led to this decision, including:

1. Components used in both the MODAP and ADAPT-IV Exciters are no longer available from vendors. The original design of the MODAP Exciter is over 20 years old and the design of the ADAPT-IV Exciter is over 12 years old. They are first and second generation DTV Exciters deployed by Hitachi-Comark.
2. The MODAP and ADAPT-IV Exciters have not been supported by the original manufacturer for years. Hitachi-Comark has been relying on our dwindling stock of exciter components for repairs.
3. Hitachi-Comark can supply our EXACT Exciter to replace either the MODAP or ADAPT-IV Exciters. EXACT is Hitachi-Comark's fourth generation DTV Exciter. It is currently available for ATSC 1.0, easily upgraded for ATSC 3.0 compatible, and is priced competitively.



MODAP Exciter



Versions of ADAPT-IV Exciters

Reasonable efforts will be made to maintain parts until the end of support. However, prior to that time, some parts or assemblies may no longer be available for either purchase or repairs.

Technical support and parts support will no longer be provided after April 28, 2017. This includes requests for documentation (manuals, schematics, drawings, parts list, etc.) and technical assistance.



Customers are encouraged to consider replacement of failing MODAP and ADAPT IV Exciters with a Hitachi-Comark EXACT Exciter. Information on the EXACT can be found at <http://www.comarktv.com/products/dtv-transmitters/dtv-exciter/>.

Please contact the Hitachi-Comark Customer Service Department to discuss your requirements and to request a quotation for replacing your failing MODAP or ADAPT-IV Exciter. The Hitachi-Comark Customer Service Department can be reached at support@comarktv.com or 1-800-345-9295.

At Hitachi-Comark, we are constantly striving to improve the satisfaction of both our new and existing customers. Please do not hesitate to contact Hitachi-Comark Customer Service with any questions you may have concerning the contents of this service bulletin.

Hitachi Kokusai Electric Comark LLC
104 Feeding Hills Road
Southwick, MA 01077 U.S.A.
(800) 345-9295
support@comarktv.com
www.comarktv.com