



WEBGUI / ThalesView / TxView Support

After careful consideration, Hitachi Kokusai Electric Comark LLC has ended sales and technical support for remote control transmitter software products including WEBGUI, ThalesView, and TxView. In addition, support for signal monitoring software such as SCOUT and ADAPT Control will also be discontinued.

There are conditions that led to this decision:

1. The Comark software products were originally designed to initially run on the Windows NT4 and later on the Windows XP operating systems. Both of those operating systems are no longer supported by Microsoft. While we initially had been successful with Comark software products running on Windows 7, they no longer work with the latest software updates. They are NOT compatible with Windows 10.
2. The Comark software product line was developed over 12 years ago for DCX IOT transmitters and Ultimate solid state transmitters. Those transmitters are not supported for the upcoming FCC repack. Future software development will be based on the new Comark Parallax transmitter, which has built in web-based remote control.
3. All of Comark's transmitters have the ability to be controlled and monitored by parallel remote control systems, such as a Burk. This allows the transmitter to be remote controlled for legal operation.

At Comark, we are constantly striving to improve the satisfaction of both our new and existing customers. Please do not hesitate to contact Comark Customer Service with any questions you may have concerning the contents of this service bulletin.

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